

I live in a rural area between Knoxville, PA and Middlebury Center, PA. I did not choose to rent there because of convenience, in fact- It has been nothing but headaches since I've moved in. When I moved in three years ago the only internet providers were Verizon DSL and satellite internet companies. At that time Verizon told me internet was not available, so I was forced to invest a ton of money into satellite internet- Which did not work for me at all. The connection was slow or non existent and the usage is impractical. It was at this time that I found out Verizon did indeed offer DSL in my area. This was after numerous phone calls and weeding through incorrect information. I had DSL at my current apartment for some 2 years. I spend my winters at my Landlords house as he goes south for warmer weather. This year I temporarily cancelled my Verizon Landline phone and DSL because I was moving 133 yards up the driveway into his house, I purchased an apple iPhone and was told I would have coverage where I live. (Previously I had a track ohone which only qorked in New Youk state. In the mean time, because of health reasons my landlord had to move back into his house. I am presently back at my apartment without wifi or phone service. Cell phones do not receive any signal on our property. I can boost the signal with wifi, BUT now Verizon informs me DSL is unavailable.

I am frustrated beyond words. My parent's are elderly it's important for me to keep in communication with them, I don't want to invest in another land line when I've just purchased a expensive mobile. I don't feel my landlord should be penalized for where he live, BUT at the same time I see no options but to move. Please finish these upgrades, I am being told there are no available slots.

Make more slots! I feel I am being denied basic services here.

Thanks for Your Time
Amy Duperron